

## **Children's Grief Centre Privacy Statement**

The Children's Grief Centre is committed to protecting the privacy of users of this website in compliance with the Data Protection Acts 1988 and 2003 and the Statutory Instrument Number 336 of 2011 European Communities and the GDPR 2018. This privacy statement outlines how we manage the information you give us while you use this site. This statement applies to the website, [www.childrensgriefcentre.ie](http://www.childrensgriefcentre.ie). This website contains external links to other websites. The Children's Grief Centre is not responsible for the privacy policies of external websites.

### **Type of information we collect**

The type of information we collect may include personal data which identifies you or can be used to identify or contact you. This includes, name, postal or email address, telephone number and other contact information you provide on our online form. Such information is only collected from you if you voluntarily submit it to us via our website.

If you donate on the website you will be enter your credit/debit card details through PayPal. We use this provider as they have automatic fraud screening to protect donors information and they are PCI compliant.

### **How we use the information you provide**

The information you provide to use will be used solely for the purpose for which you provided it.

We process personal data you provide to us for the following purposes:

- For processing your online donation
- For communicating with you about your referral/support application

The information you provide to us through our online contact form is held on a secure server by our hosting service provider, Micro Ireland. The nature of the internet is such that we cannot 100% guarantee or warrant the security of any information you transmit to us via the internet to be secure. However, once we receive your personal data we take all reasonable technical and organisational measures to protect personal data from loss, misuse, alteration or destruction and to prevent any unauthorised or unlawful disclosure or processing.

## **Disclosure of information to third parties**

We will not trade your personal information to third parties.

The information received from you will be disclosed to PayPal to process your donation.

## **Right of access to and updating your personal data**

You may inform us at any time of changes to your personal data and we will update this data accordingly. To find out what personal data we hold on you, to receive a copy of this data, or to have your personal data updated, amended or deleted, please write to us at:

Children's Grief Centre,  
Westbourne, Ashbourne Ave,  
SCR, Limerick.

## **How do we use cookies?**

Cookies are small text files placed on your computer by websites you visit.

They are widely used to make websites work more efficiently for visitors, and to provide information to the owners of the site. Some of the cookies we use are essential for parts of the website to operate.

We use cookie technology with our online referral/support application form to ensure we maintain your confidentiality and security.

In your web browser you can control which type of cookies you allow. You can turn cookies on or off using your browser's settings. You can also delete cookies and clear your browser's cache (history).

## **Changes to this policy**

We may change our privacy statement from time to time so please check back periodically.

This policy was last updated on 10<sup>th</sup> May 2018.